



Sphere Info Solutions Pvt. Ltd.

*Managing IT Consultancy...*



**An Overview:**

Sphere Info Solutions Pvt. Ltd. has over a decade of combined experience in providing IT Consulting Services and Solutions to all segments, ranging from Small and Medium Enterprises (SME) to large companies.

Sphere Info Solutions Pvt. Ltd. is empowering mission critical, highly scalable businesses with Project Solutions and Database Administration Services. Headquartered at Mumbai, Maharashtra with satellite offices in Pune and Delhi.

The company has started onto the process of becoming ISO Certified & then CMM Level 3 certified Company.

**Our Mission:**

"To provide cost effective business solutions, delivering on time through best consultants, utilizing efficient technology, towards our customers, employees, vendors and society."

**Our Vision:**

"To be a leader in providing IT solutions & services - helping Enterprises across the globe to achieve utmost level of customer satisfaction."

**Our Domain:**

Sphere Info solutions vertical industry expertise spans Food Services, Banking, Financial Services, Telecom & Utilities, Shipping and Pharma etc. Sphere offer complete business solutions through a model that offers consulting and knowledge Management services, dedicated Infrastructure Management (24 X 7 supports for database, network, security etc.) and custom application development.

Sphere Info Solutions can rapidly build custom solutions and deploy cutting edge software solutions that are flexible and cost effective, with a faster time-to-market and lower cost of ownership. Our focus on client service and quality management has enabled it to maintain a 100% track record of long-term relationships. The company is currently engaged with number of clients, and has formed enduring client partnerships with companies across all verticals.

**Our Alliance:**

Sphere Info Solutions Private Limited is a member of Oracle's worldwide Partner Network and a member of the Oracle Partner program for the Oracle E-Business Suite Track. We can build world-class expertise using Oracle Technology to deliver Business solutions to our esteemed clients.



## **Our Offerings:**

The Sphere Info Solutions provide customers with value added services & supports to its customers. Sphere provides End-to-End solutions in following area to the different verticals of industries such as ITES, Insurance, and S-Commerce etc...

Sphere Info Solutions provides services, like managing IT Solutions, Application Development & Maintenance, and IT Projects & Consulting for different industry verticals such as ITES, Insurance, S-commerce etc...

We also offer specialized services and solutions in Security, Disaster recovery, High Availability and Application performance tuning. We have well-known good collection of RDBMS like ORACLE, DB2, SQL-Server etc. We also provide support & consulting on OS like Linux, Sun Solaris, AIX etc....

Sphere Info Solutions offers high-end technology support for application development and its maintenance. We provide professionals with necessary technical skills to work onsite.

We provide our services to major industries types like public sector, private sectors, including field of Telecommunications, Oil and Gas, Finance Sector, Transportation, Software and Hardware, Media, Medical Institutions, Various Organizations etc.

- **Infrastructure Management**
- **Software/Technology Consultancy**
- **IT Projects & Consulting**

### **Infrastructure Management**

- Assessment Study
- Architecture and Design
- Time-critical troubleshooting
- Uptime Management
- Performance Tuning
- Security Management
- Capacity Management
- Backup & Recovery Management
- Documentation

Sphere's Consulting Team can assist you whether you're implementing the latest in technology or proven technology that is simply new to your company's environment.

**Architecture and design** is truly at the center of our Infrastructure Services offering. Whether it's for a self-contained business or an enterprise wide system, everyone knows it's extremely difficult to recover from poor or inappropriate design. We ensure that the most critical phase of systems development is done right.

**Time-critical troubleshooting** is often handled through our Technical Escalation Group, which in that respect can be viewed as somewhat of an insurance policy -- ensuring that skilled Resources, who are knowledgeable with your system, are readily available to put out a fire if it occurs. However, we have been known to take on firefighting assignments outside of our Technical Escalation Group our instinctive response wants to help.

### **Software Consultancy**

To meet the challenge to customize or change their existing applications, at Sphere, we offer "complete application development outsourcing solutions" to our customers to address their changing business logics and increase the scalability and performance of their processes. Sphere's right mix of proven domain expertise and skills in cutting edge technologies provide the robustness, flexibility, risks management, and budgetary benefits to our customers.

Our custom application development and outsourcing services cover a broad spectrum of technology areas spanning on following,

- Client server applications
- Object-oriented software
- Internet or intranet
- Legacy applications

We listen, understand, and work very closely with our customers to customize applications as per their business needs. Taking their business driven approach, we develop systems that provide key advantages to our customers.

We use state-of-the-art applications development technologies to translate your IT requirements into reality. Service offerings include business intelligence solutions, e-business solutions, and custom application development.

Sphere Info Solutions Pvt. Ltd. provides end-to-end business solutions that leverage technology. We provide solutions for a dynamic environment where business and technology strategies converge. Our approach focuses on new ways of business combining IT innovation and adoption while also leveraging an organization's current IT assets. We work with large global corporations and new generation technology companies - to build new products or services and to implement prudent business and technology strategies in today's dynamic digital environment.

### **Application Support & Maintenance**

Recognizing the importance of long-term application support and maintenance to our customers' businesses and processes, Sphere offers a complete range of offshore outsourcing services in technical support and maintenance to our clients.

Sphere's application maintenance service offerings involve complete ownership of our customers' applications with highly optimized onsite offshore team strength. This is done through our Onsite-Offshore model where we station a small onsite technical support team of engineers and have an offshore setup of dedicated team and infrastructure, called Offshore Development Center (ODC).

Our consultants take a proactive approach to software support and maintenance, by focusing on long-term functionality, stability, and preventive maintenance to avoid problems that typically arise from incomplete or short-term solutions. This approach, coupled with our robust service delivery mechanism with a highly optimized onsite-offshore mix allows our customers to continually reduce recurring maintenance costs.

### **IT Projects & Consulting**

- Project Assessment
- High Availability (RAC, Data-Guard etc.)
- Security
- Migration
- Technical Documentation
- Architecture Consulting
- Technology Consulting
- Capacity Planning
- Disaster Recovery Management.

**High availability and scalability** through Oracle 10g Real Application Clusters (RAC) and Data-Guard, which is a World's leading technology to ensure maximum uptime for a company's mission-critical systems, ensuring they can easily scale to handle increased future workload. Also, having a Disaster Recovery Strategy, in case of Natural or Man made calamities. Implementing a new High Availability Environment is a complex process. The technology behind Oracle High Availability requires experience and senior level expertise. A successfully implemented solution will enable you to protect your investments, extend your capabilities and evolve your organization. Sphere Info Solutions Pvt. Ltd. has the expertise of recommending and implementing hundreds of Oracle Solutions and, by partnering with us; you can ensure that your organization fully benefits from our experience and the High Availability solution.

**Performance tuning:** Sphere's expert DBAs routinely perform miracles, or what is perceived as miracles. Whether it's a quick fix (instance here) or complex brainteaser, our DBAs thrive on the feeling of accomplishment when finding the problem and then creating a finely tuned environment.

**Database and platform migrations** are best handled by experts on the platform being "migrated to." Whether companies are dealing with inherited systems (through mergers or acquisitions), old legacy systems or a consolidation of multiple platforms, they often do not have the skilled resources available to properly architect a new environment. Sphere brings those skills to the table -- not only with decades of Database expertise, but also with working knowledge of many of the most common source database and file systems.

**Some of our few Clients:**



THE GREAT EASTERN  
SHIPPING CO. LTD.





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